

Lower Mahanoy Township Municipal Authority



Office Hours

- ❖ *Tuesdays* 9:30 am - 3:30 pm
- ❖ *Wednesdays* 9:30 am - 3:30 pm
- ❖ *Thursdays* 9:30 am - 3:30 pm

Telephone: 570-758- 3615 Fax: 570-758- 5465

PENNDOT BRIDGE REPLACEMENT

Due to the impending bridge replacement by Penndot on Route 147 at the north end of town, the Authority is required to move the water main that serves those customers north of the bridge. The water main replacement project has an estimated start date of late March and an estimated completion date of June. **Please note that some customers may experience a discoloration in their water and a possible service interruption due to construction.** We will do our best to notify those customers in a timely manner that would be affected by the service interruption. The Authority plans on flushing the entire system after the project is completed.

CDBG INCOME SURVEY

The Lower Mahanoy Township Municipal Authority has planned to make improvements to the water system storage facility, serving our residents. The current roof structure is in severely deteriorated condition and requires reconstruction. In an effort to minimize the cost to our residents and users, the Authority has been seeking grant funding that might be used to offset a portion of this cost. One of these grants requires us to gather specific demographic information for the service area of the Lower Mahanoy Township Municipal Authority. Included with this newsletter is a one-page survey form requesting information about your household size and income. We are requesting that you complete this form and return it to the Authority. We are required to have virtually a 100% response. Accordingly, Authority staff will be following up with those households who do not respond within the next few weeks. Thank you for your cooperation. If you have questions or concerns, please feel free to contact the Authority office.

MOUNTAIN PURE WATER SYSTEMS

It has come to the attention of the Authority that Mountain Pure Water Systems out of Millerstown, PA has been soliciting water samples in the Dalmatia area. Please note that this company is in no way affiliated with the Lower Mahanoy Township Municipal Authority and customers are not required to provide any water samples or permit access to your property to this company. If this Authority would be collecting samples from our customers you would be notified in writing prior to the sampling.

Customer Service is Our #1 Priority
After hour contact – 274-0554

ELECTRONIC BILLINGS

The Lower Mahanoy Township Municipal Authority has the capability to send your quarterly billings to you electronically. Newsletters and hydrant flushing notices would also be included with the billing. We have implemented this for the first quarter billing of 2010 and we have some customers that have chosen this billing method. Anyone else interested in participating should send a request via email to LMTMADAW@COMCAST.NET . Please put "Billing Request" in the subject line of your email.

WEBSITE

The Lower Mahanoy Township Municipal Authority has a website that our customers can access for newsletters, meeting dates, hydrant flushing dates, contact information and rules and regulations for the water and wastewater systems. The web address is LMTMA.WEB.OFFICELIVE.COM .

DAMAGE

Please contact the Authority Office immediately at 570-758-3615 if you discover that damage has occurred on either the water or wastewater system so that the proper repairs can be scheduled. The Authority would like to say thanks to those people who have taken the time to report damage and/or leaks. It is greatly appreciated.

POOL FILLING RESTRICTIONS

The Board adopted regulations in 2006 concerning the filling of swimming pools of consumers on the water system. No consumer shall be permitted to use any water from the water system for the purpose of filling or adding water to a swimming pool whether in-ground, above-ground or inflatable with a size larger than 300 gallons of total capacity without the prior written consent from the Authority. If a consumer desires to fill or add water to a swimming pool, the consumer must contact the Authority or its operator to obtain the written permission as to the time, date and amount of water which the consumer may use to fill or add to the pool and any restrictions that may be placed upon the water service at that time. If the consumer violates this provision, the water service to the property may immediately be terminated without prior notice and in addition, the violator shall be subject to the payment for the cost for termination or restoration of service, the actual or estimated amount of water used and a penalty of \$300 for damage to the water system. For more information, consumers may either contact the Municipal Office at 758-3615 or the plant operator at 274-0554.

RESURFACING OR CEMENTING

The Authority would like to remind all its customers that if you are planning to resurface your driveway, cement new sidewalks or any other work that would come in contact with your water or wastewater service lines, you must contact our operator at 274-0554 at least 48 hours in advance of the work to be performed on your property.

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